



Fong Kai USA, Inc. RMA Request Form

* Required
FKI will not approve any RMA without all required information provided.

Please fill this form out completely and fax back to **972.644.5343**

Account # *	Invoice # *
Company	
Address	
Phone #	* Fax #
Attn.:	

Power Supplies (FKI Power Supplies only)

Quantity	* Brand	* Watts/Size	* UL	* Standard	Problem

Cases (FKI does not RMA full cases unless there is a manufacturing defect. Shipping damages MUST be claimed through UPS or other shipper. A replacement case will then be shipped by FKI)

Quantity	* Model #	Bezel Only	Problem

Cases

Quantity	Model #	Invoice #	Problem

Cameras

Quantity	* Model #	Invoice #	* Problem

Instructions:

- 1.) Complete the above form and fax to 972.644.5343. FKI will return a Return Merchandise Authorization form to you.
- 2.) Return defective product to FKI after receiving replacement products using the enclosed gold colored RMA form. **CAUTION!**
RMA Authorization sheet must accompany each package. Failure to do so will result in package being refused.
- 3.) The sender will send all RMA shipments freight prepaid. FKI will return shipment freight prepaid. Next day/second day return shipping will be performed at sender's request and expense.